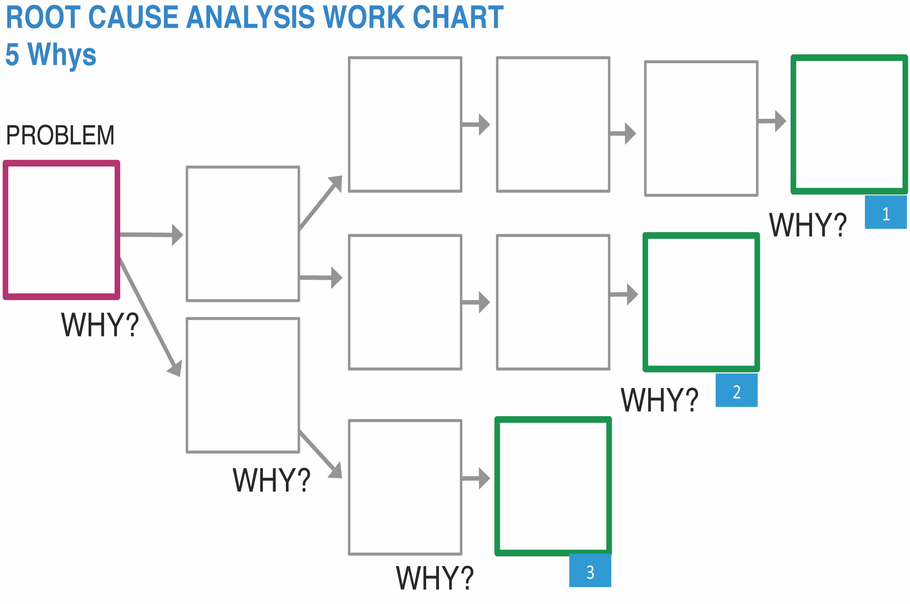
ROOT CAUSE ANALYSIS OF BOTTLENECKS

Fixing the real problems

5 WHYS technique



Some "WHYS" may have MORE THAN 1 ANSWER. In this work chart, boxes 1,2,3 are all possible causes of bottlenecks.